



We are always available.

We believe that constant communication and dissemination of information, regarding both progress and obstacles, is the key to a successful partnership with our clients. We firmly believe that when we are contracted as an expert service provider, it is our duty and responsibility to make sure that we handle every phase of management: on-site customer relations, scheduling, safety oversight, and of course, the work performance of our courteous and knowledgeable personnel. Our goal is to elevate the standard of service throughout the industry.

**No headache, no hassle...
Let us work while the city sleeps.**



John E. McKenna, III
Account Executive
jmckenna@upgradeserve.com
o 646 741 2450
m 347 491 0988

65 West 36th Street,
4th Floor
New York, NY 10018
upgradeserve.com



**The experts in
Tile and Grout Restoration**

- ▽ **Renew**
- ▽ **Rejuvenate**
- ▽ **Restore**

**Eco-Friendly and Cost Effective
Solutions for Tile and Grout
Cleaning and Restoration**

Service areas
Commercial Buildings
Retail
Health Care
Airports
Shopping Malls
Education
Fitness Industry
Restaurants

Our Promise to You

- To provide results that exceed client expectations
- To furnish outstanding service and communication
- To provide expert technicians using specially formulated eco-products

Attention to Detail

- To mask off all non-treatable areas to avoid contamination
 - Our multi-step process restores grout and tile to its original beauty
 - To create safe, sanitary and beautiful surfaces
- Over 60% of all building complaints originate from restroom issues. Solving these dirty tile and grout problems reduces tenant complaints.

What Gradiant Shield can do for you:

Clean tired, old, dirty tile and grout on floors and walls - Saving you costly replacement.

Your floors and walls will look like new!

**Call for your free consult today.
Direct 646-741-2450**

Race against time

Gradiant Shield is an overnight service. A technician's work schedule begins after traditional working hours on designated surfaces so they will be ready by the next morning, sparing your tenants from interruptions. Safe and valuable way to increase tenant retention.

Schedule a Gradiant Shield Sample today and see the results for yourself.



**The experts in
Tile and Grout Restoration**

- ▽ **Cost effective**
- ▽ **New and radiant appearance**
- ▽ **Eco-Friendly**
- ▽ **Long lasting results**
- ▽ **Prevents tile replacement**
- ▽ **Extends the life of tiles**
- ▽ **Sanitization**

