

Window Cleaning

Providing you with expert Window Cleaning services is our main focus. We do not consider window cleaning to be an ancillary service. Upgrade Services takes pride in providing trained supervision and personnel, state-of-the-art equipment, as well as an operational expertise that is second to none. We maintain a Union shop and provide safety, service, and technological education for all of our field personnel. We are your Window Cleaning Specialists.

Post Construction Cleaning

The first cleaning after the completion of a construction or renovation project is crucial. Unless an expert service provider is contracted, irreparable damage can be inflicted on glass and metal surfaces that can turn a successful project into a disaster. Upgrade Services' workers are experts at providing damage-free removal of post construction debris, adhesives, and other unsightly surfactants. We have the expertise to ensure that both the cleaning procedures and access plans take into account the exact nature of the surfaces to be cleaned. We will leave you a project you can be proud of.

Gradient Shield Tile and Grout Restoration Services

Gradient Shield is a division of Upgrade Services. At Upgrade Services and Gradient Shield, we believe in providing outstanding service and communication, along with superior results. Upgrade's management team has over 100 years of experience and proudly delivers eco-friendly and cost effective solutions for tile and grout cleaning.

Facade Restoration

We are experts in stain and scratch removal. Through our affiliated companies, we can provide full façade restoration services as well as roofing and solutions for water penetration issues. Upgrade Services can provide emergency repairs as well as planned renovations. Consider us your trusted source for all exterior building maintenance needs.

Rigging Services

We are New York City Department of Buildings licensed riggers and can provide temporary access for other qualified personnel to facilitate Local Law 11 inspections as well as other services.

Testing & Re-certification

Upgrade Services seeks to minimize our customer's liability, provide the safest possible work environment for access personnel, and provide peace of mind to property owners and managers. Regular testing of existing equipment and structural components is in many cases mandated. When it is not mandated, voluntary re-certification displays a commitment to safety and establishes higher standards of accountability. This higher standard of accountability leads to fewer accidents and better safety for all. To that end, Upgrade Services provides davit and davit base load testing and inspection of roof cars, powered platforms, and outriggers. Our reports and reviews are certified by a licensed Professional Engineer who is expert in façade access systems.



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Our Mission

Although our technical abilities and commitment to safety are without peer, we take pride most of all in our commitment to our customers. We believe that constant communication and dissemination of information, regarding both progress and obstacles, is the key to a successful partnership with our clients.

Why Us

Upgrade Services, LLC is dedicated to providing the highest level of customer service in the window cleaning and specialty cleaning industries. Upgrade Services management team brings over 100 years of combined experience in the commercial high-rise window cleaning business.

About Our Business

We are always available, responsive and professional. We believe that constant communication and dissemination of information, regarding both progress and obstacles, is the key to a successful partnership with our clients. We firmly believe that when we are contracted as an expert service provider, it is our duty and responsibility to make sure that we handle every phase of management: on-site customer relations, scheduling, safety oversight, and of course, the work performance of our courteous and knowledgeable personnel. Our goal is to elevate the standard of service throughout the industry.

We provide Union Work Force, NYCDOB Licensed Riggers and \$15,000,000 Liability Insurance.

Energy and Persistence Conquer All Things.

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Industry experts in

Window Cleaning

Post Construction Cleaning

Facade Restoration

Tile & Flooring Restoration

Power Washing Services

Boom Truck Services

Parking Lot Maintenance

Flagpole Maintenance & Painting

**24/7
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